

ST. XAVIER'S COLLEGE (Autonomous), Ahmedabad.

Student Satisfaction Survey (SSS)

Academic Year 2019-20



Introduction

Students are the core of the stakeholders of the college; hence it becomes imperative to elicit the opinion of the students in each area of functioning of the college. This facilitates the college to identify the deviations and improvise wherever necessary

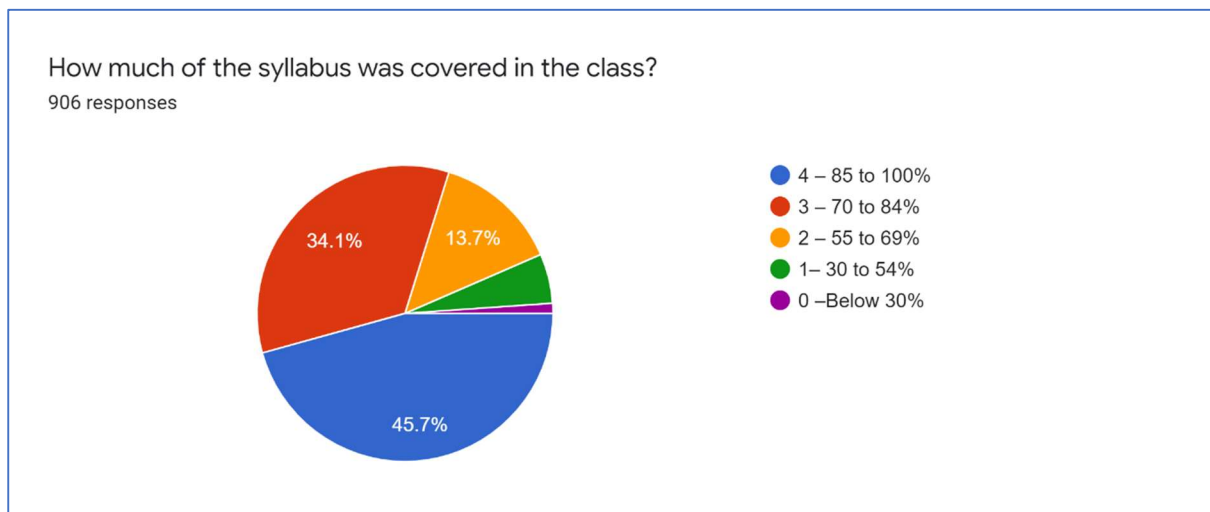
Survey Process

The questionnaire is majorly based on the NAAC SSS; it focusses on the teaching-learning aspects as well as on the extra-curricular, co-curricular and research activities in the college. The survey was conducted through a google form sent to the students email address.

Survey Sample

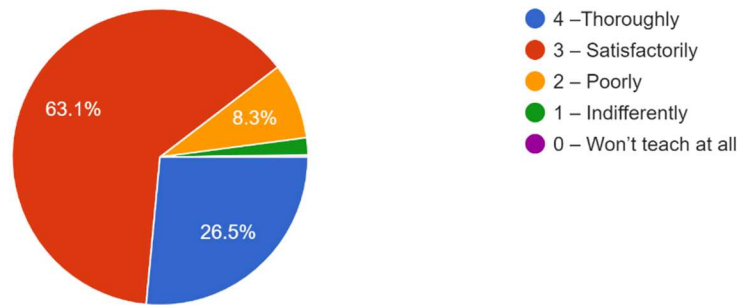
Of the 906 students that responded to the survey, 517 were female students. Most of the respondents were UG students while only 6 % PG students responded to the survey questionnaire. The UG students were an almost equal mix of FY, SY and TY students.

Survey Results



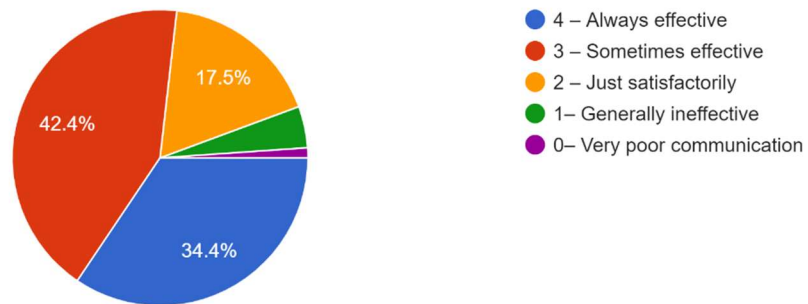
How well did the teachers prepare for the classes?

906 responses



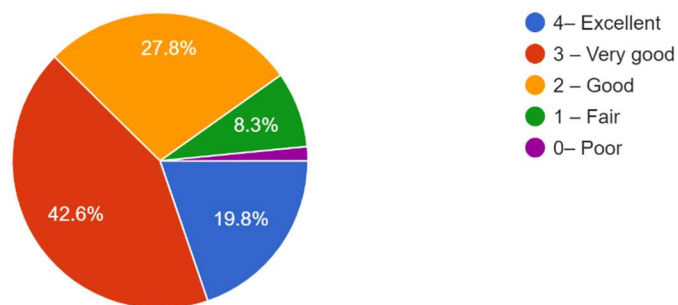
How well were the teachers able to communicate?

906 responses



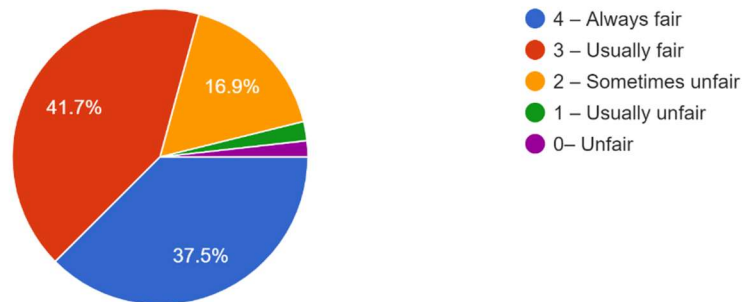
The teacher's approach to teaching can best be described as

906 responses



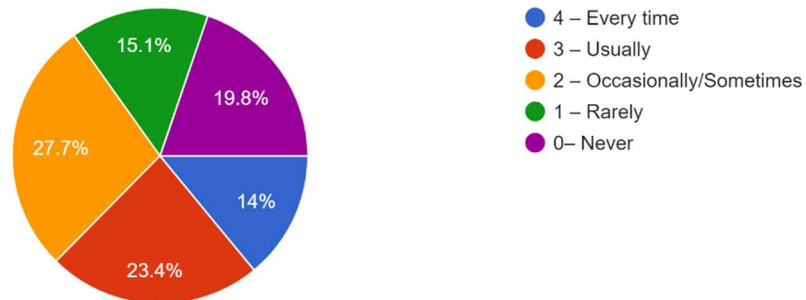
Fairness of the internal evaluation process by the teachers.

906 responses



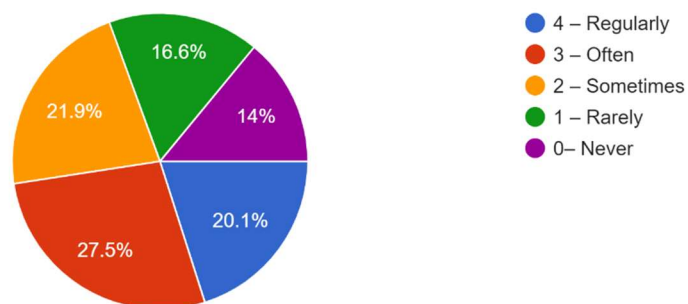
Was your performance in assignments discussed with you?

906 responses



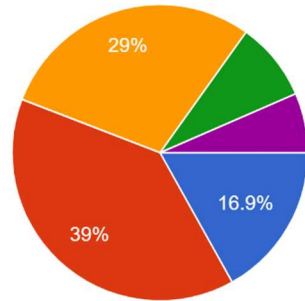
The college takes active interest in promoting internship, student exchange, field visit opportunities for students.

906 responses



The teaching and mentoring process of the college facilitates you in cognitive, social and emotional growth.

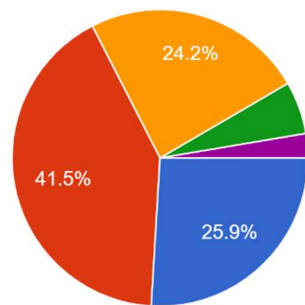
906 responses



- 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

The college provides multiple opportunities to learn and grow.

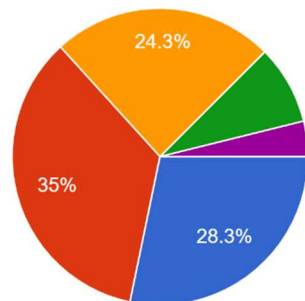
906 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

Teachers inform you about your expected competencies, course outcomes and programme outcomes.

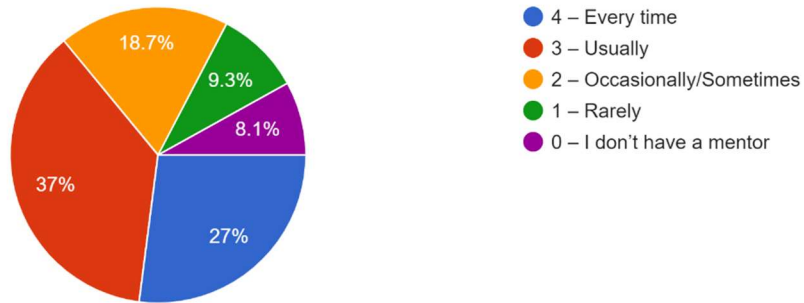
906 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

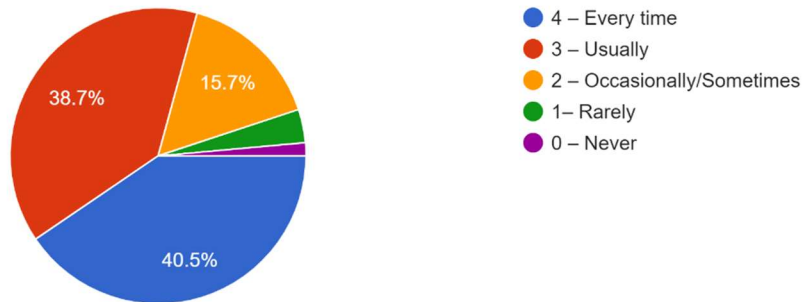
Your mentor does a necessary follow-up with an assigned task to you.

906 responses



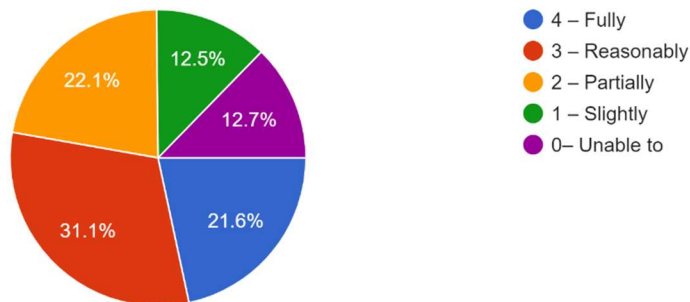
The teachers illustrate the concepts through examples and applications.

906 responses



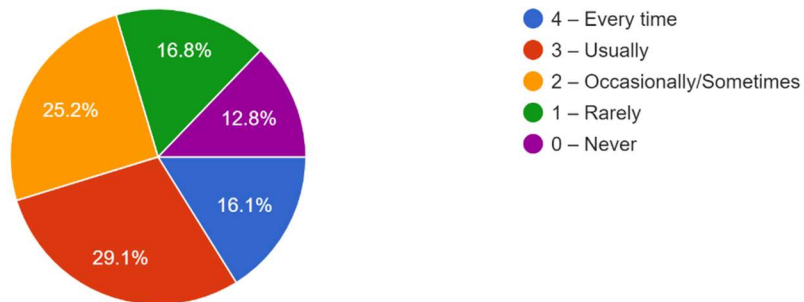
The teachers identify your strengths and encourage you with providing right level of challenges.

906 responses



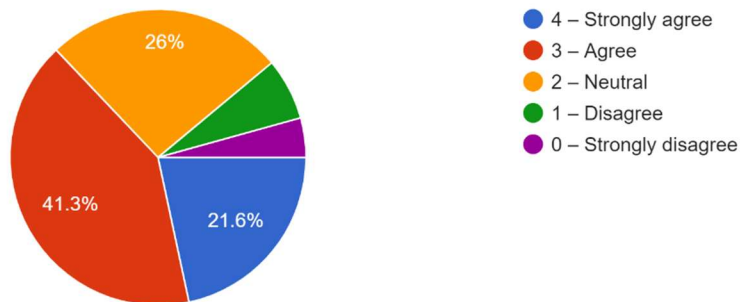
Teachers are able to identify your weaknesses and help you to overcome them.

906 responses



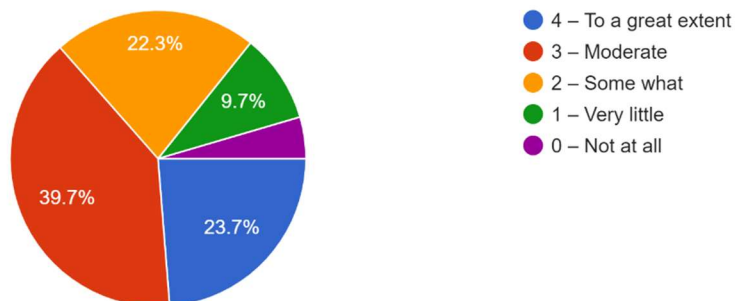
The college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

906 responses



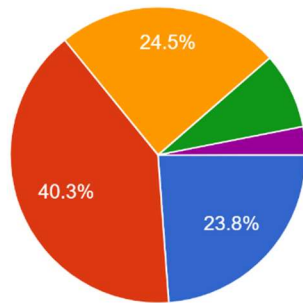
The college/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

906 responses



Teachers encourage you to participate in extracurricular activities.

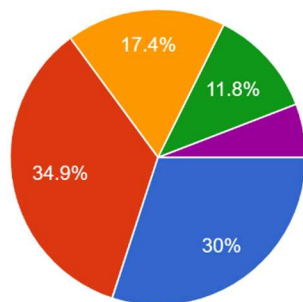
906 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

Efforts are made by the college/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

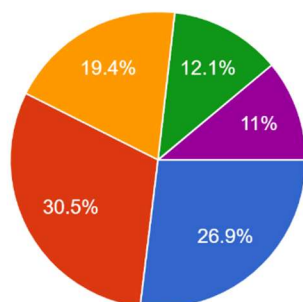
906 responses



- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

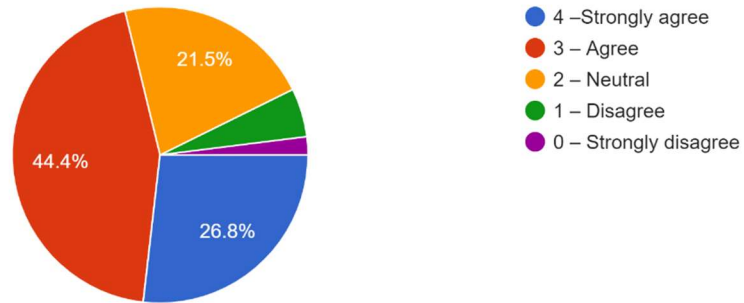
906 responses



- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

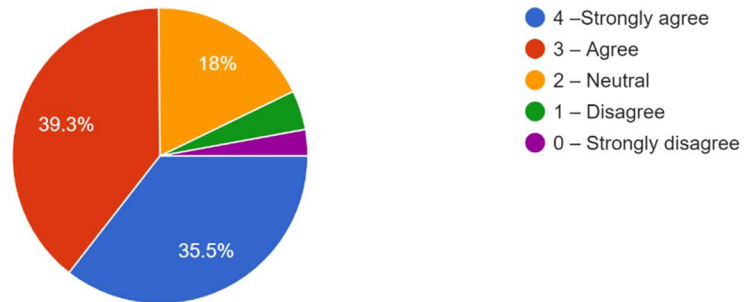
The overall quality of teaching-learning process in your college is very good.

906 responses



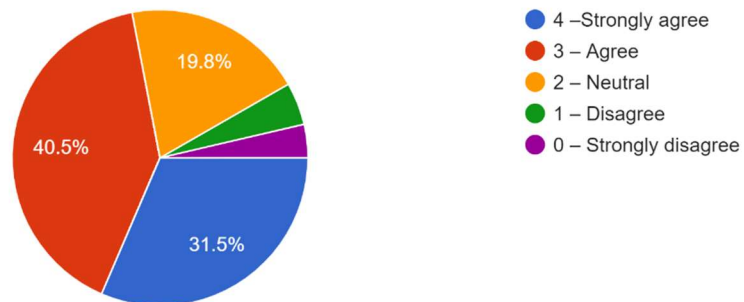
College provides ample opportunities to participate in cultural activities

906 responses



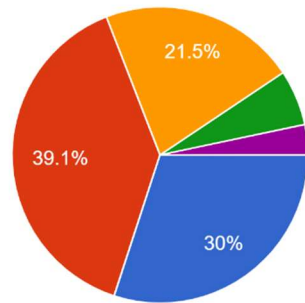
College provides ample opportunities to participate in sports activities

906 responses



College provides ample opportunities to participate in research activities

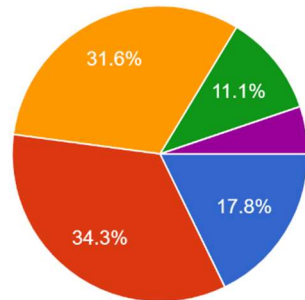
906 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

College addresses the need for personal counseling

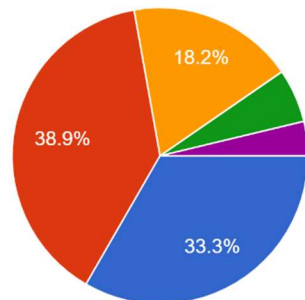
906 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

College provides library facilities that fulfills your learning requirements.

906 responses



- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

Survey Analysis

From the survey conducted the students had a very divided opinion on:

1. The ability of the teachers in identifying the strength and weakness of the students
2. Feedback of the performance in the assignment
3. Promoting students exchange, internships, field projects

Hence, the key areas identified for reformation are:

1. Introducing more components of training programs, internships, projects-based papers in the courses offered by the college
2. Training and motivating teachers to discuss student's performance in internal assessments during mentoring sessions to identify student strength and weaknesses
3. Strengthening the mentoring program to facilitate student-teacher rapport