

St. Xavier's College, Ahmedabad.

Student Satisfaction Survey (SSS) 2022-23

INTRODUCTION

As is the norm, the IQAC conducts the Student's Satisfaction Survey (SSS) towards the fag end of the year. The SSS collects feedback from the students regarding the teaching-learning, evaluation, infrastructure and other activities/committees in the College. The responses assist the IQAC in focusing on the areas that require improvement.

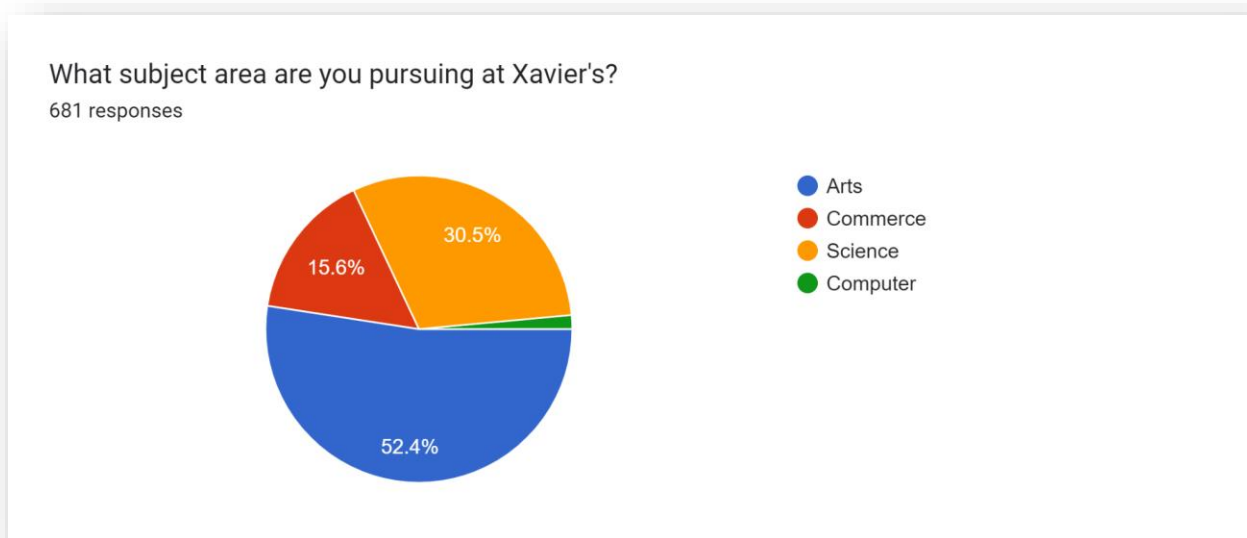
SURVEY PROCESS

The questionnaire focusses on the teaching-learning, administration, examination, as well as extra-curricular and co-curricular activities in the College. The survey was conducted through a google form sent to the students through the LMS-Moodle. The link of the survey form:

<https://forms.gle/oddkHbomjmARSDnV7>

The responses were rated one a five-point scale, with 5 being excellent and 1 being average

SURVEY SAMPLE



681 responses were obtained, of which 30.5 % were from science, 52.4% were from arts, 1.5 % were from computer sciences and 15.6 % were from commerce.

During last academic year (2022-23), you were

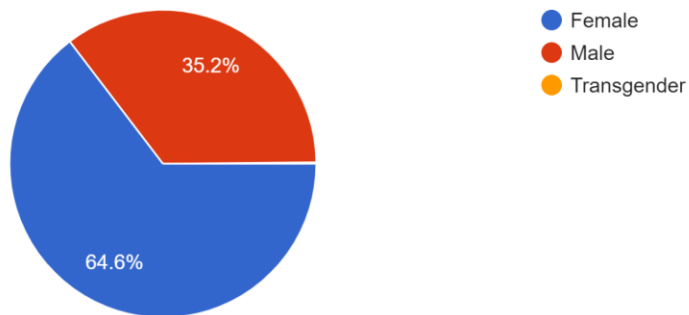
678 responses



From the 678 responses, 10.3 % were Sem I students of 23-24, 33.2% were Sem I (UG) students of 22-23, 21.4 % students were of Sem III (UG), 21.5 % were students of Sem IV(UG), 7.7 % were from Sem I (PG) and 5.9% were from Sem III(PG).

Gender:

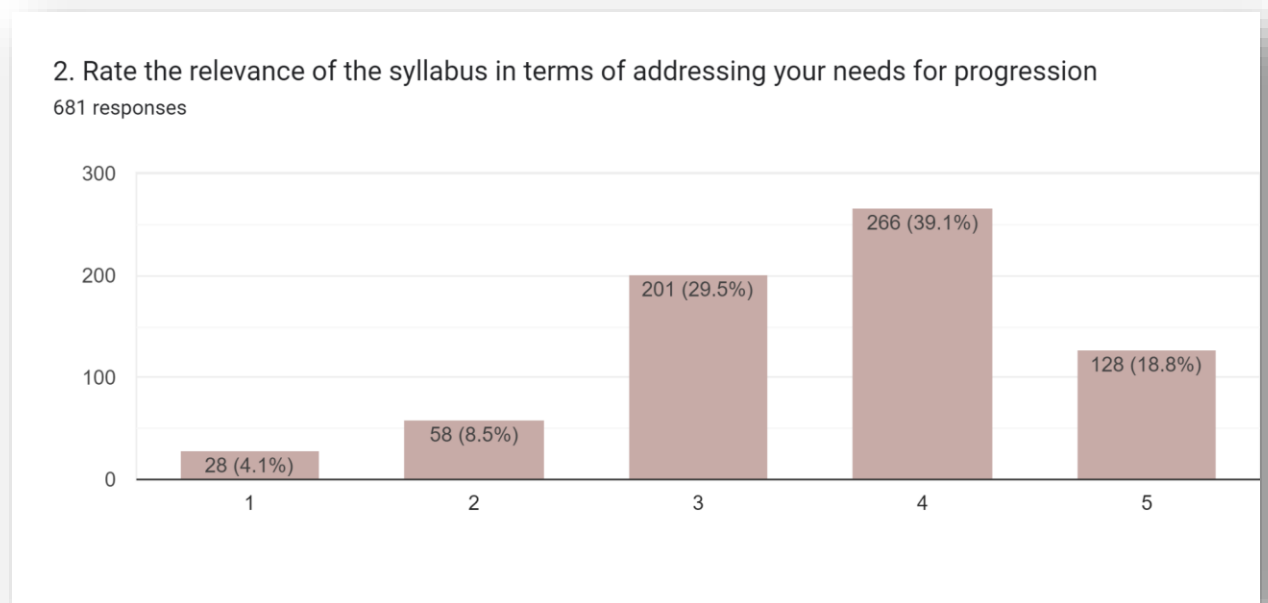
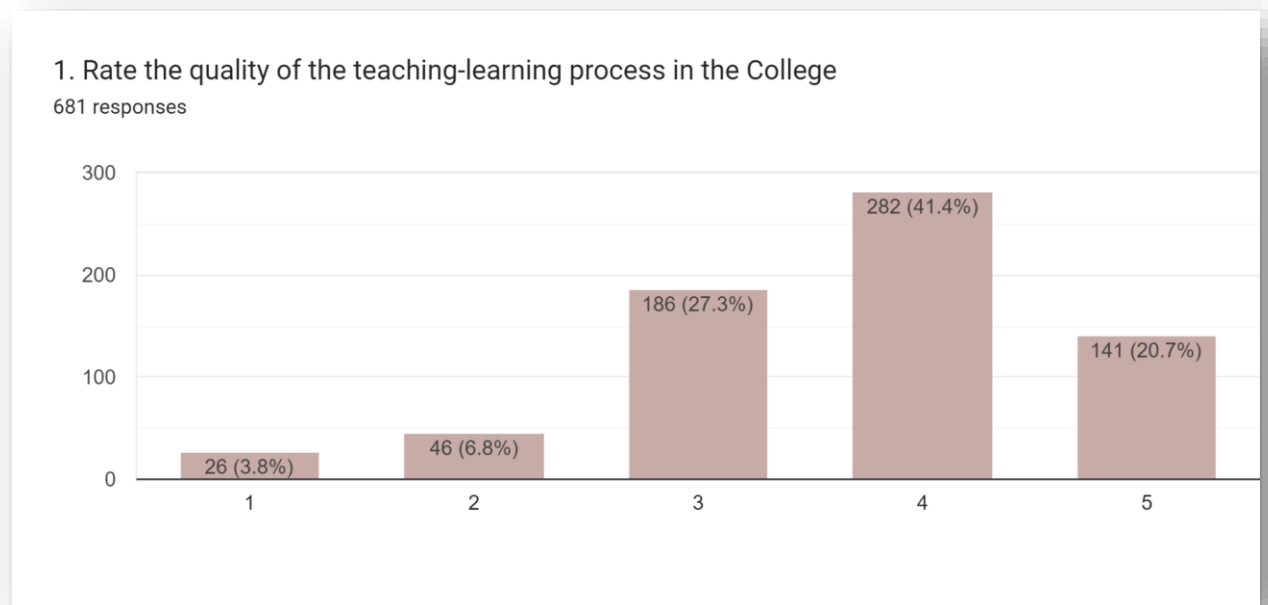
681 responses



35.2% respondents were male and 64.6% female

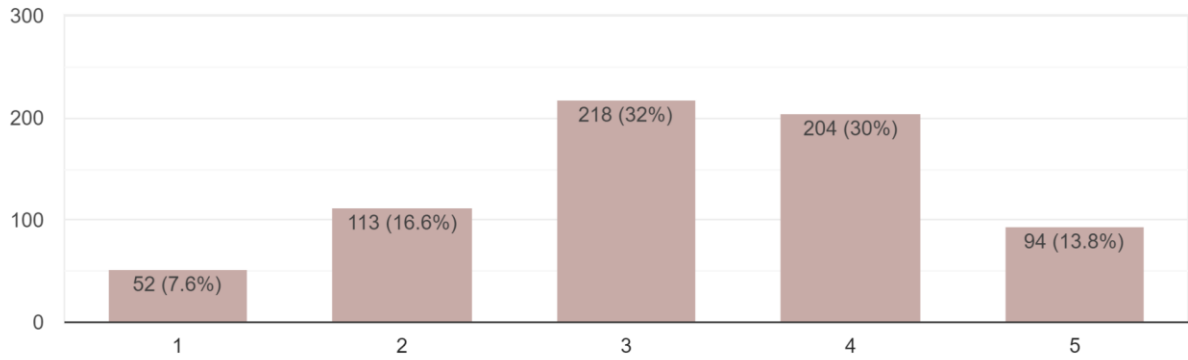
SURVEY RESULTS

SECTION I: Teaching-learning & Evaluation process/resources



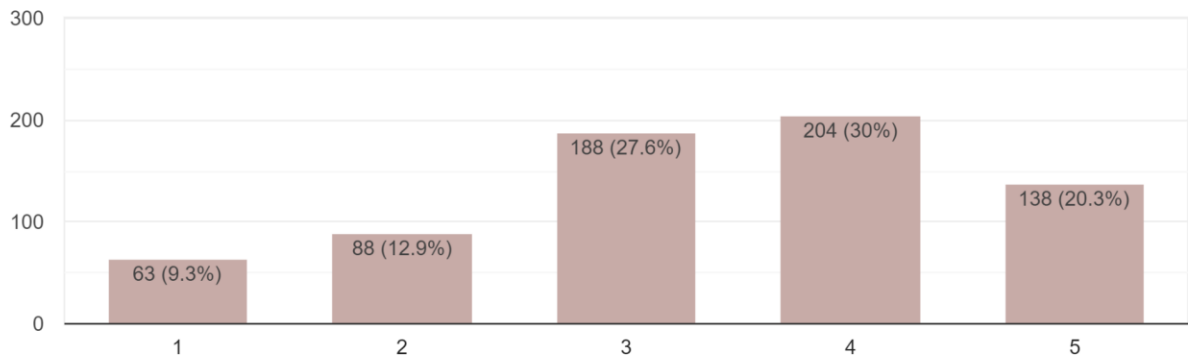
3. Use of ICT tools for teaching-learning

681 responses



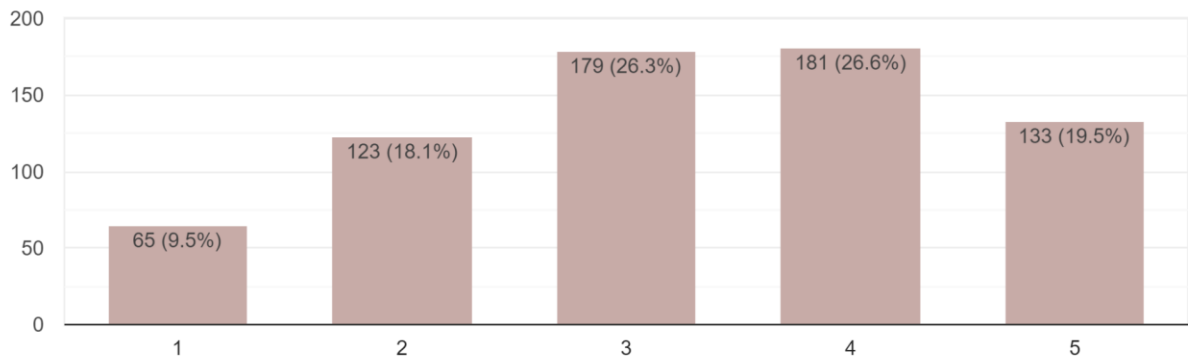
4. Rate the quality of courses in terms of offering skill-development, entrepreneurship and employability

681 responses



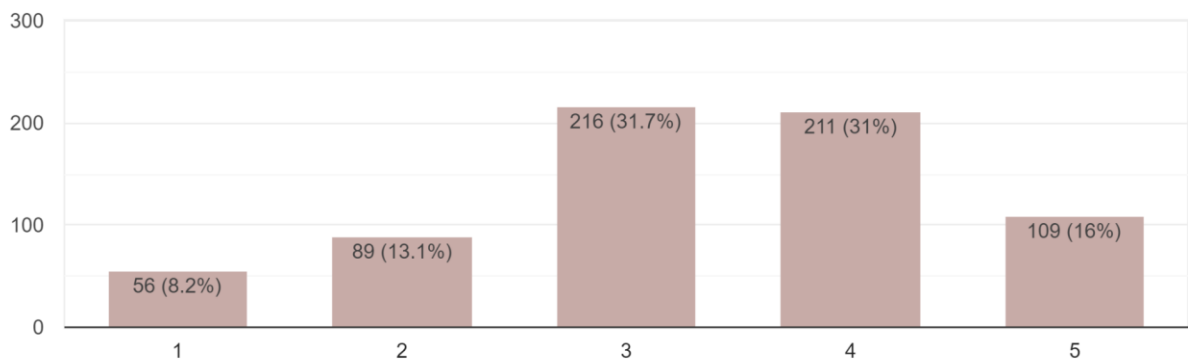
5. Rate the offerings of the College in terms of remedial classes, seminars, conferences, workshops, coaching for competitive exams

681 responses



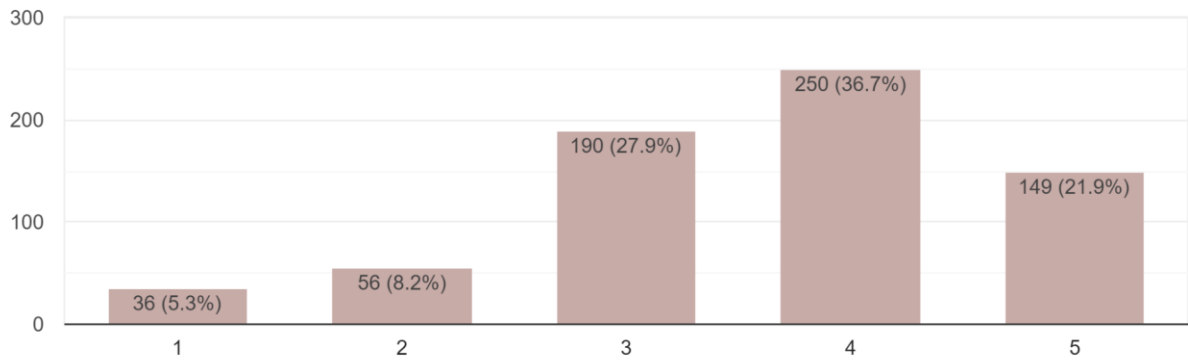
6. Rate the internal evaluation pattern

681 responses



7. Rate the external evaluation pattern

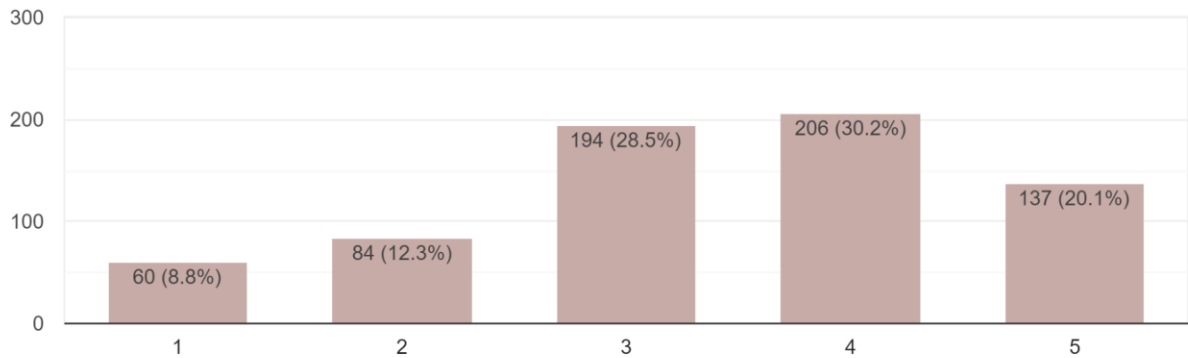
681 responses



SECTION II: Infrastructure

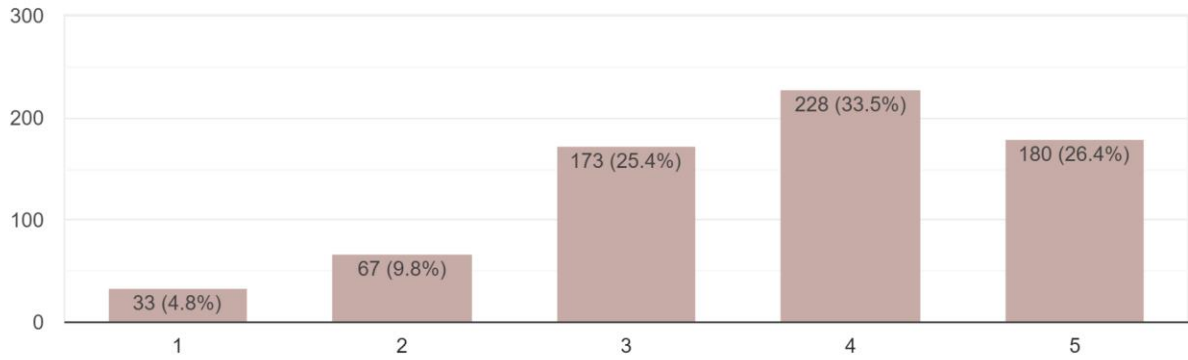
8. Rate the ambience of the Classrooms & Seminar rooms

681 responses



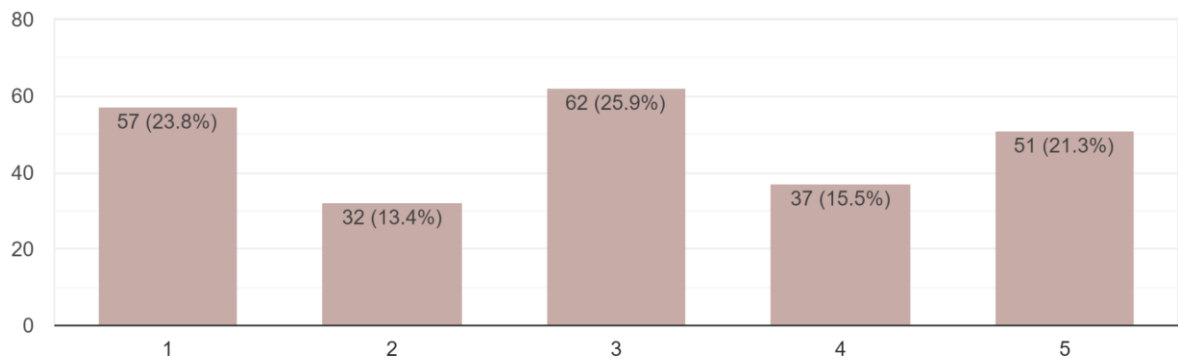
9. Rate the availability of books, journals and other reading materials from the library

681 responses



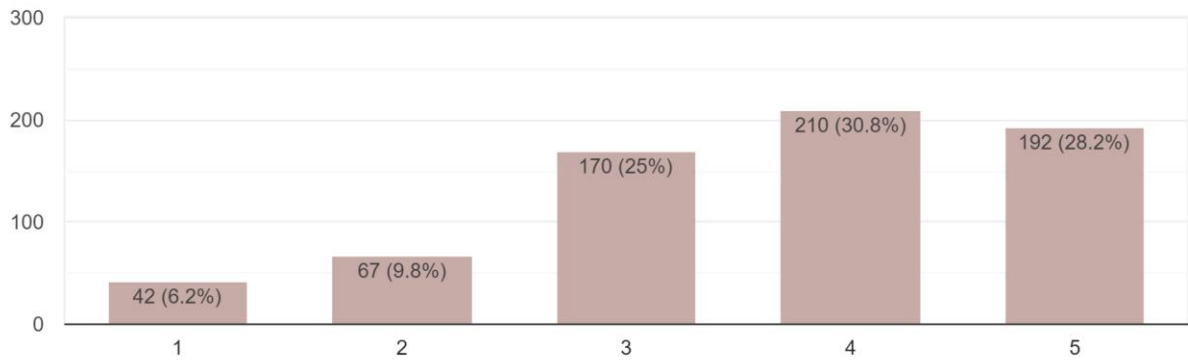
10. Rate the facilities provided in the College Hostel (only for those availing hostel facilities)

239 responses



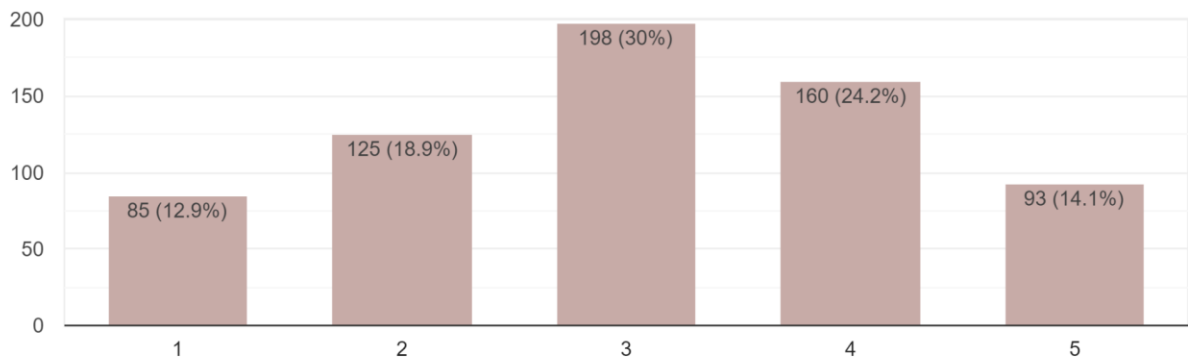
11. Rate the sports facilities available in the College

681 responses



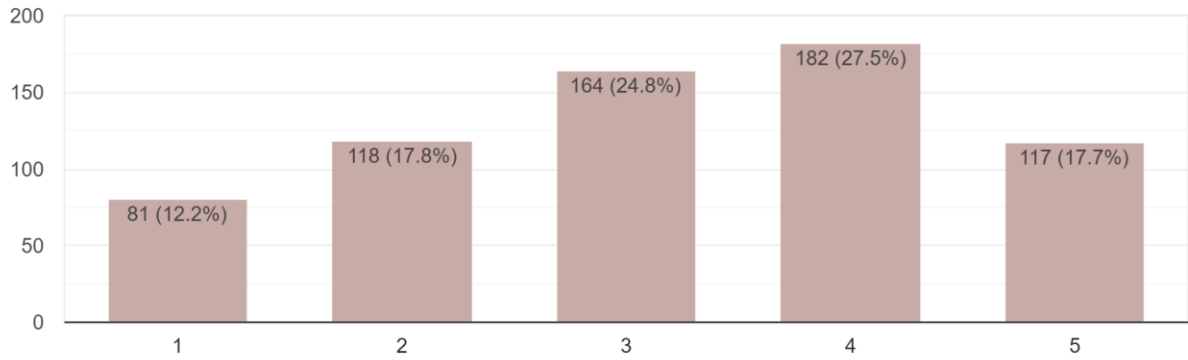
12. Rate the quality of food in the College Canteen

661 responses



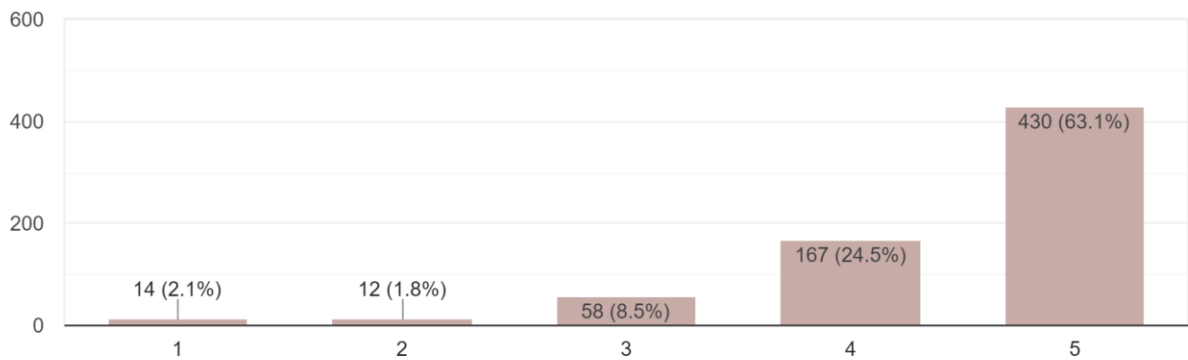
13. Rate the ambience in the College canteen

662 responses



14. Rate the overall landscaping and green environment in the campus

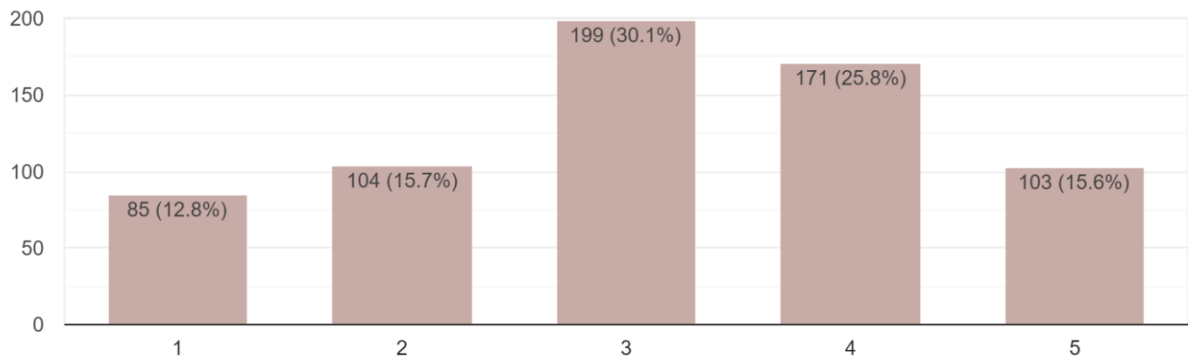
681 responses



SECTION III: Other areas of functioning

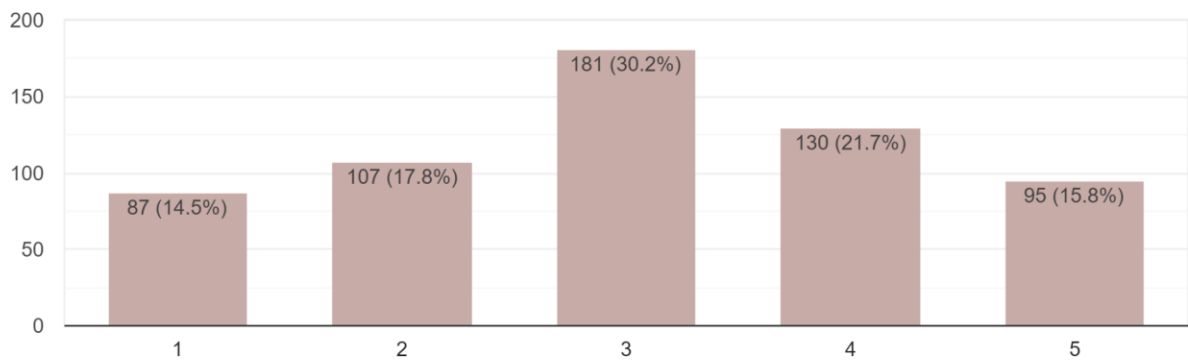
15. Rate the speed and quality of the grievance redressal system in the College (including exam, administration, facilities and all other grievances)

662 responses



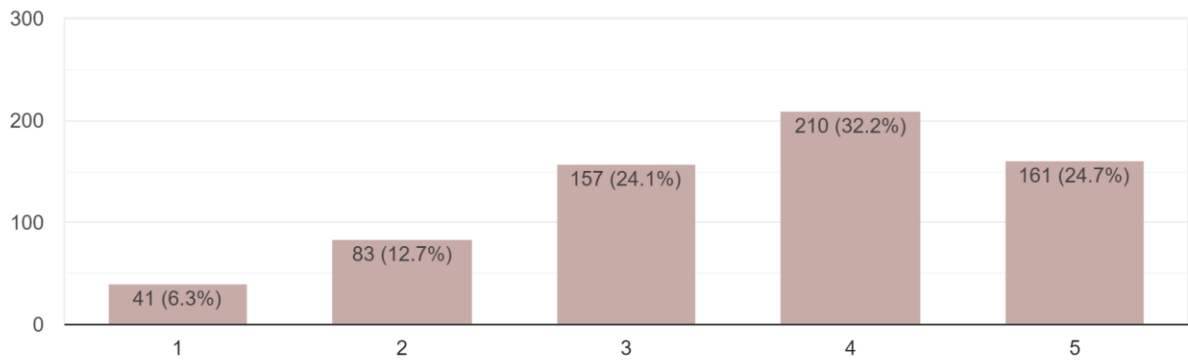
16. Rate the functioning of the Placement and training cell in providing opportunities for employment as well as career counselling

600 responses



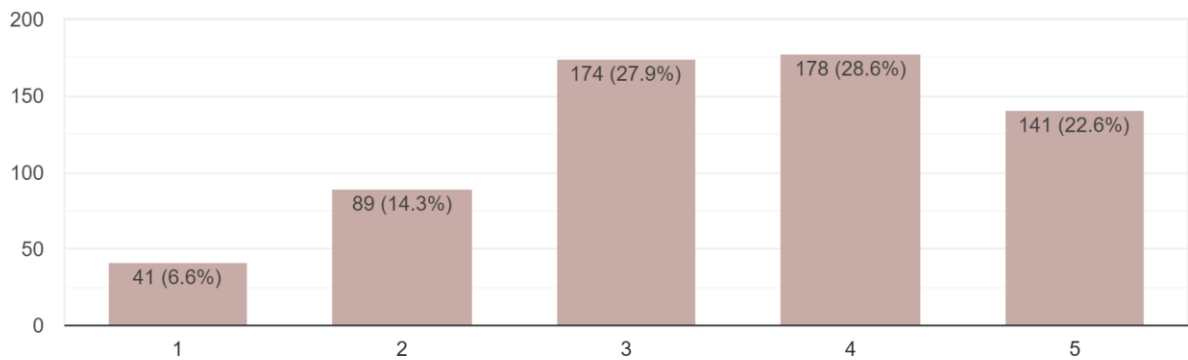
17. Rate the activities of the Extra-curricular committee in providing opportunities to showcase your talent

652 responses



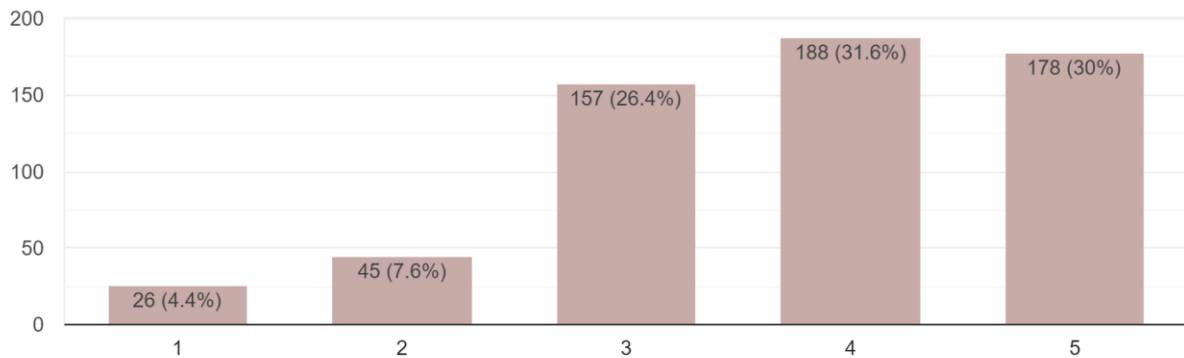
18. Rate the opportunities provided for research activities by the College

623 responses



19. Rate the opportunities for extension work offered by the various cells of the College. (NSS, CWDC, campus ministry)

594 responses



SURVEY ANALYSIS

From the survey conducted, it is concluded that:

- 89.4 % of the students rated the quality of teaching as good to excellent and 43.8 % students felt that there was good to excellent usage of ICT tools by teachers
- 87.8% students responded that the syllabus was relevant and 77.9 % students felt that there was good amount of content in the syllabus offering skill-development, entrepreneurship, and employability.
- In the comments section, students have requested to systematize the internal evaluation pattern but 86.5% of the survey respondents are satisfied with the external evaluation.
- 70-85% students are satisfied with the sports infrastructure, classroom/seminar halls, library facilities, grievance redressal mechanism, placement cell, extra-curricular activities, research activities and extension activities. Almost 96% students expressed satisfaction in the landscaping and greenness of the campus.
- There were some concerns regarding the College Hostel

The survey identified the following plans for the next academic year:

1. An overhaul of the internal evaluation system. This will also be necessitated due to the implementation of NEP-2020 in the next academic year
2. Take steps to improve the food in the canteen
3. Improve placements for final year students